

## My original LabQuest screen is unresponsive or acts like I am tapping on the wrong spot.

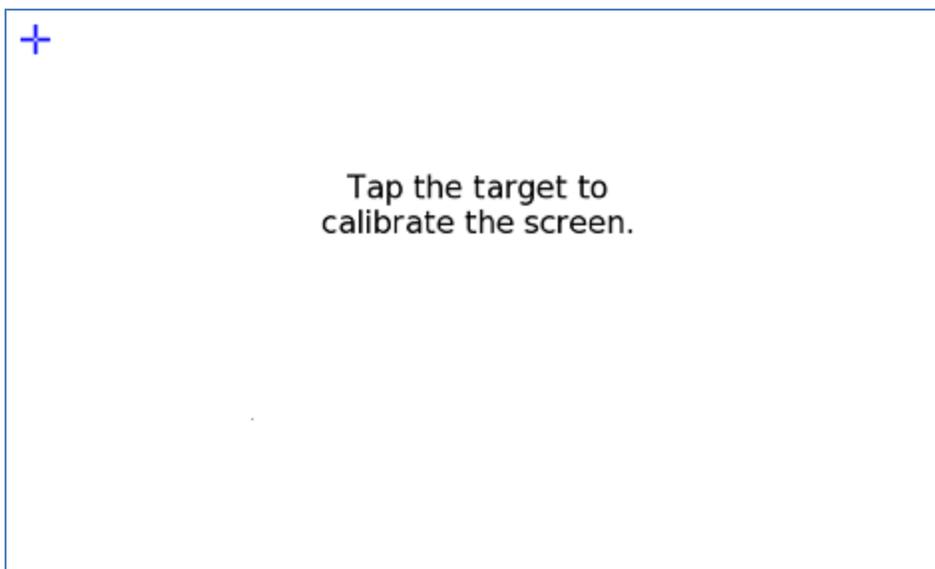
### Symptoms of a LabQuest screen that is out of calibration

- The screen is not responsive to taps.
- The screen is acting as if you had tapped the wrong location.

If the screen is not responding, try pressing the Home hard key on the face of the unit. If the menu comes up, the issue is likely with screen calibration.

### To perform a screen calibration:

1. Press the Home icon hard key button, (the physical button at the lower-right with a picture of a house).
2. Press the down-arrow hard key until Control Panel is selected.
3. Press the right-arrow hard key once.
4. Arrow to select Calibrate Screen and press the OK button.
5. Follow the instructions on screen to tap the centre of the crosshairs in each location.



### Tips for a more accurate calibration:

1. Tap the exact centre of the target using the included stylus.
2. Avoid touching the screen in more than one place (such as dragging pinky finger) while calibrating.

**Test the calibration:**

A good test to see if the screen is well-calibrated is to open the periodic table application (tap Periodic Table from the Home menu). As you tap each element, you should see the details for that element. If tapping an element brings up properties for an adjacent element, then the screen is not registering the correct coordinates of each tap and may need to be recalibrated as described above.

**Further help:**

If this does not solve your problem then please contact [support@scientrific.com.au](mailto:support@scientrific.com.au) for further advice.